MINUTES OF THE ARKANSAS MOTOR VEHICLE COMMISSION

Business Meeting 101 East Capitol Avenue, Suite 204 Little Rock, Arkansas

September 21st, 2011

The regularly scheduled meeting of the Arkansas Motor Vehicle Commission was called to order at 9:35 a.m. by Chairman Joe Morgan. Staff present were Executive Director Greg Kirkpatrick, License Supervisor Vicki Wright, Fiscal Manager Jennifer Padgett, Secretary Angela Stoffer, Investigators Otis Hogan and Danny Holmes and Legal Counsel Arnold Jochums. All Commissioners were present. Visitor's present included Hearing Officer Kendra Akin-Jones, Court Reporter Susan Whitson, Clarence Walters with Roll Out, Steve Landers Jr. with Landers Chrysler Dodge, Jeep and Landers pre-owned, Toni Robinson with the Arkansas Attorney General's Office and Tammy Fields, a consumer complainant.

The minutes from August 17th, 2011, were reviewed and approved as written.

Director Kirkpatrick reviewed the Advertising, Consumer Assistance, Fiscal, Investigations and Licensing Activities reports with the Commission.

The Commission approved the Ad Hoc Committee findings as presented.

Hearing #11-006 AMVC vs. Landers Chrysler Dodge Jeep and Landers pre-owned was then held. The dealerships were found in violation of the Commission statutes and Rule 3 Advertising. The dealerships violations of Commission statutes and rules warranted a suspension of their license for failure to comply. The Commission found that in lieu of a suspension of the dealerships licenses, a monetary penalty was issued in the amount of one thousand five hundred dollars (\$1,500.00) in accordance with Ark. Code Ann. § 23-112-309 for each location.

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H#11-008 AMVC vs. Roll Out was then held. The Commission had previously found Roll

Out violated Commission statutes and rules during H#11-005 when they failed to supply consumers

with purchased vehicles, purchased accessories and had failed to offer required service. They were

also found guilty of failing to comply with facility requirements. The Commission temporarily

suspended the dealership license until all facility requirements were met in accordance with Rule 4

Facility Requirements and all consumer complaints are resolved in accordance with Ark. Code.

Ann. §23-112-308 (a)(9). H#11-008 verified that Roll Out had complied with the previous order of

H#11-005 and then reinstated the dealership's license.

The meeting was then adjourned by Chairman Morgan.

These minutes are subject to approval by The Arkansas Motor Vehicle Commission

Joe Morgan, Chairman Bobby Ferguson, Vice Chairman

Joy Blankenship, Secretary